

Connecting Using Airlink - Tips and Tricks

Because Airlink is a plug-and-play device, set-up is as simple as inserting Airlink into an available USB port. Once your computer automatically detects Airlink and subsequently indicates that it has successfully found your new hardware, Airlink will be ready to use. Open Aventa 3.0, select Airlink from the list of programming interfaces and proceed with your Alera hearing instrument fitting.

Optimizing Airlink Performance:

- Airlink is compatible with Alera AL961, AL761 and AL561 wireless hearing instruments. (It will be necessary to use Speedlink, Noahlink or Hi-PRO when programming non-wireless models such as Alera AL960, AL760 and AL560.)
- Airlink must be plugged into your computer before launching Aventa. Failure to do so will prevent Aventa from communicating with Airlink. If you should plug in the Airlink while Aventa is open, simply exit and relaunch Aventa 3.0 to reestablish communication between the fitting software and Airlink.
- Airlink transmits over a range of 15 feet or more

If you should encounter an Airlink connection issue:

1. Run the Airlink test to ensure it is communicating with Aventa. (Go to: Edit > Preference > Machine Preferences > Default Programming Interface. Choose Airlink and click on Test.)
2. If the Airlink test fails, exit, re-launch Aventa and repeat the connection process
3. If the Airlink test passes, plug the Airlink into a different USB port on the computer, exit, re-launch Aventa and repeat the connection process.
4. Plug Airlink into a USB hub that may be on hand and experiment with alternate locations and orientations so that the Airlink is closer to the patient and/or vertically oriented.
5. Repeat Step #4 with the Kensington DomeHub 2.0 hub

Although most USB hubs that are USB 2.0 compliant with an extension cable less than 12 feet long and an independent power supply should work; communication speed and transmission range can vary from hub to hub.

Extensive testing of the Airlink with various USB hubs has shown the Kensington DomeHub 2.0 hub to produce the best performance when Airlink is inserted into the USB port at the top of this dome-shaped hub. The Kensington DomeHub 2.0 hub is available from ReSound at a cost \$50.00.

Use of a USB hub is particularly helpful when Airlink is otherwise hidden away under a large desks or when connectivity is required in a sound booth.

